

# Talk: “Education, Technology, and Future of Work”

Presented by Mr. Ousmane Diagana

Vice President, World Bank Group Human Resources

At Hanoi University of Science and Technology, Vietnam

Time: March 22<sup>nd</sup> 2019 (10h00-11h45), Venue: C1 building – Room No. 302

## About speaker

Ousmane Diagana became the Vice President of World Bank Group Human Resources in February 2018. In this role, he provides overall strategic leadership on human resource matters to the entire World Bank Group and oversees the development and implementation of the World Bank Group People Strategy, and HR policies, programs and services.

Prior to this appointment, Diagana was the Vice President for Ethics and Business Conduct (EBC) and Chief Ethics Officer of the World Bank Group, a position he held since October 2015.



Diagana is recognized as an organizational leader, personal mentor and a professional role model. He brings to this role a deep knowledge of Bank Group operations, a reputation for innovative and strategic thinking, recognized managerial skills, and country office perspective. Previously, he was World Bank Country Director for Côte d’Ivoire, Burkina Faso, Benin, Guinea, and Togo, based in Abidjan and prior to that he held the position of Country Director for Mali, Niger, Chad, and Guinea, based in Bamako. Between 2006 and 2009, Diagana was Country Manager in Niger and from 2004 to 2006, he was Program Leader in Morocco. In these capacities, he effectively led diverse, multi-disciplinary teams to deliver innovative strategies and operations—including in fragile and conflict-affected countries. In 2009, Diagana received the Good Manager Award from the World Bank Group Staff Association in recognition of his leadership skills.

Diagana, a Mauritanian national, joined the Bank in 1992. He has degrees in economics, finance, and planning, as well as a certificate in education policies and analysis.

Diagana speaks six languages (French, English, Arabic, Soninke, Fulani, and Wolof).

## Summary of Mr. Diagana’s speech:

Vietnam’s 52 million jobs are a cornerstone of its economic success. Yet the country also faces the challenge of creating more high quality and inclusive jobs. Technological innovations could play a role in creating jobs that pay well and provide worker benefits and good work conditions. At the same time, technological innovations could introduce detrimental impacts through automation of jobs if workers are not equipped to use technology to their benefit. Equipping workers with higher order cognitive thinking skills, socio-behavioral skills, digital literacy, and managerial skills will be critical for mitigating risks from technological innovations, while ensuring that workers succeed in the world of work. Mr. Diagana will speak on what students can do today to prepare for the future world of work, referring to current hiring trends and using his lens as the Vice President of World Bank Group Human Resources